

## THE CANTRELL REPORT TO THE CANTRELL REPORT

**Pertinent Information for Apartment Owners** March 2008

JOB GROWTH 1	Area New Jobs	Mo of	6 Mo	12 Mo	
	Estimate	1/08	End 1/08	End 1/08	
	Dallas/Plano/Irving	(32,100)	(4,100)	60,000	
	Fort Worth/Arlington	(14,400)	(5,100)	23,500	
		(46,500)	(9,200)	83,500	
INTEREST RATES 2	Rates		3/13/2008	Yr. Ago	
	10 Year Treasury		3.46%	4.53%	
	11th District COFI		3.97%	4.39%	
	1 Mo. LIBOR FNMA, Freddie Mac & CMBS	lenders' rates	2.86% are fixed at an	5.32% prox 1 20-	
	1.75% over the 10 year treasury. Other lenders' rates are adjustable at				
	approx 3% over COFI or LIBOR.				
	Units Added/	6 Mo	12 Mo	24 Mo	
	Absorbed	End 3/08	End 3/08	End 3/08	
SUPPLY/ DEMAND 3	Dallas County				
	Added	(1,638)	760	6,252	
	Absorbed	(1,552)	2,592	6,761	
S	Tarrant County	0.004	4 007	0.504	
	Added	2,284	4,697	8,581	
	Absorbed	1,598	4,570	6,145	
	Dallas County	3/08		12 Mo Ago	
≿	1990's or Newer	90%	91%	90%	
OCCUPANCY RATES 3	1980's	91%	91%	90%	
	1970's or Older	89%	90%	89%	
	Tarrant County	000/	000/	000/	
	1990's or Newer	89%	90%	90%	
	1980's 1970's or Older	91% 85%	90% 86%	90% 86%	
	<u>Dallas County</u> 1990's or Newer	<b>3/08</b> \$1,102	\$1,101	<b>12 Mo Ago</b> \$1,084	
<sub>ء</sub> ر	1980's	\$665	\$653	\$645	
ENTA! ATES	1970's or Older	\$665	\$654	\$645	
	Tarrant County				
~ ~	1990's or Newer	\$941	\$939	\$898	
	1980's	\$633	\$624	\$612	
	1970's or Older	\$597 I	\$594	\$582	
HISTORICAL JOB GROWTH	Average year change	1 Toyoc W	Jorkforco Co	mmission	
	1999 95,300	1 Texas Workforce Commission			
	2000 100,500	2 Banxquote.com			
	2001 11,800	·			
	2002 (70,000)	3 ALNsys.com - Rental rates are			
STC	2003 (39,400)	before any concessions.			
Ĭ	2004 32,600 2005 68,300	Approx. 25% of 70's or older			
	2006 94,300	are all bills paid.			
Information obtained from sources deemed reliable, but not guaranteed.					
3					

## **Top 10 Resident Amenities**

The most important resident amenities are derived from a national survey conducted by J. Turner Research in October 2007 that was sent to approximately 6,000 apartment executives and onsite managers with 341 respondents. Those surveyed were asked to list their top resident amenity.

1. In-Unit Laundry	81%
2. Wi-Fi Internet Access	71%
3. Custom Interiors	61%
4. Weight/Cardio Room	55%
5. Pool	50%
6. Controlled Access	50%
7. Covered Parking	47%
8. Clubhouse with Multi-Media	25%
9. Television/Internet/Phone	25%
10. In-Unit Security System	25%

## Top 10 Areas **That Impact Lease Renewal**

13,000 specific responses of randomly selected residents who completed telephone surveys with SatisFacts indicate that these 10 factors have the strongest impact on renewal likelihood.

- 1. Office Staff: Promptly returns or responds to phone calls and e-mails.
- 2. Service Requests: Office staff follows up on completed service requests.
- 3. Office Staff: Responsive, dependable.
- 4. Office Staff: Courteous, professional.
- 5. Apartment: Appearance, condition.
- 6. Safety and Security
- 7. Service Requests: Quality of work performed.
- 8. Service Requests: Speed in which requests are handled.
- 9. Grounds and Landscaping
- 10. Common Areas

For more information, contact Units Magazine at www.naahq.org.

The Cantrell Company specializes in the brokerage of multi-family properties. Please contact the apartment specialists below for exclusive representation for the sale of your apartment property or for your next purchase.

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